

North Carolina Security Breach Reporting Form
Pursuant to the Identity Theft Protection Act of 2005

*Indicated a mandatory field

*Name of the Company or Government Agency owning or licensing information affected by the entity experiencing breach:

THE GOLDENBERG LAW FIRM, PLLC (THE "FIRM")

Entity Type: GENERAL BUSINESS
Address: THE RIVERS OFFICE PARK, 200 STAR AVENUE 222
Apt/Suite/Building:
City: PARKERSBURG
State: WV
Zip Code: 26101
Telephone: (304) 485-4516
Fax:
Email: DAVID@GGSLAW.COM

*Date Security breach Reporting Form Submitted: 08/28/2018
Is this notice a supplement to a previously filed NO
Security Breach:
*Date the Security Breach was discovered: 07/24/2018
Breach Type: HACKERS/ UNAUTHORIZED ACCESS
*Estimated number of affected individuals: 160
*Estimated number of NC residents affected: 1

Name of company or government agency maintaining or possessing information that was the subject of the Security Breach, if the agency that experienced the Security Breach is not the same entity as the agency reporting the Security Breach (pursuant to N.C.G.S. 75-65(b))

Describe the circumstances surrounding the Security Breach: THE FIRM RECENTLY BECAME AWARE THAT AN UNAUTHORIZED THIRD-PARTY MAY HAVE GAINED ACCESS TO OUR SERVER. UPON BECOMING AWARE OF THE SITUATION, THE FIRM PROMPTLY LAUNCHED AN INTERNAL INVESTIGATION AND RETAINED A LEADING INCIDENT RESPONSE AND DIGITAL FORENSICS FIRM TO ASSIST IN ITS INVESTIGATION. ON JULY 24, 2018, THE FIRM DISCOVERED THAT THE SERVER CONTAINED THE PERSONAL INFORMATION OF ONE (1) NORTH CAROLINA RESIDENT, INCLUDING THE AFFECTED RESIDENT'S NAME AND SOCIAL SECURITY NUMBER.

Information Type: SSN

*Regarding information breached, if electronic, was the information YES

protected in some manner:

If YES, please describe the security measures protecting the information:

THE SECURITY MEASURES IN PLACE INCLUDED, COMPLEX PASSWORD REQUIREMENTS, PASSWORD PROTECTED DOCUMENTS AND A FIREWALL WAS IN PLACE.

*Describe any measures taken to prevent a similar Security Breach from occurring in the future:

THE FIRM HAS TAKEN ADDITIONAL MEASURES AND IMPLEMENTED ENHANCED PROTECTIONS TO HELP BETTER PREVENT ANOTHER SIMILAR INCIDENT IN THE FUTURE.

*Date affected NC residents were/will be notified:

08/28/2018

Describe the circumstances surrounding the delay in notifying affected NC residents pursuant to N.C.G.S. 75-65 (a) and (c):

THE FIRM NOTIFIED THE AFFECTED INDIVIDUALS AS SOON AS POSSIBLE UPON DETERMINATION WHAT PERSONAL INFORMATION WAS AFFECTED AND THE IDENTITIES OF THE INDIVIDUALS WHO WERE IMPACTED.

If the delay was pursuant to a request from law enforcement pursuant to N.C.G.S. 75-65(c), please attach or mail the written request or the contemporaneous memorandum.

How NC residents were/will be notified? (pursuant to N.C.G.S. 75-65 (e)):

WRITTEN NOTICE

Please note if the business demonstrates that the cost of providing notice would exceed two hundred fifty thousand dollars (\$250,000) or that the affected class of subject persons to be notified exceeds 500,000, or if the business does not have sufficient contact information or consent to satisfy subdivisions (1), (2), or (3) of this subsection, for only those affected persons without sufficient contact information or consent, or if the business is unable to identify particular affected persons, for only those unidentifiable affected persons. Substitute notice shall consist of all the following:

- Email notice when the business has an electronic mail address for the subject persons

- Conspicuous posting of the notice on the Web site page of the business, if one is maintained
- Notification to major statewide media

Please attach a copy of the notice if in written form or a copy of any scripted notice if in telephonic form.

Contact Information ATTORNEY

Affiliation with entity
experiencing breach:

Organization Name: POLSINELLI PC

Prefix: MR

*First Name: BRUCE

Middle Name: A.

*Last Name: RADKE

Suffix:

Title: SHAREHOLDER

Address: 150 N. RIVERSIDE PLAZA

Apt/Suite/building: 3000

City: CHICAGO

State: IL Zip Code: 60606

*Telephone: (312) 463-6211 Fax:

Email: BRADKE@POLSINELL.COM

The Goldenberg Law Firm, PLLC
Mail Handling Services
777 E Park Dr
Harrisburg, PA 17111



GOLDENBERG
LAW FIRM, PLLC

August 28, 2018

«Full_Name» «ID»
«Address_1»
«Address_2»
«City», «State» «Zip»

Dear «Full_Name»:

The Goldenberg Law Firm, PLLC (the “Firm”) values and respects your privacy, which is why we are writing to advise you about a recent incident that may affect your personal information. Although we have no reason to believe that your personal information has been misused for the purpose of committing fraud or identity theft, we are writing to advise you about the steps that we have taken to address the incident and provide you with guidance on what you can do to protect yourself.

The Firm recently became aware that an unauthorized third-party may have gained access to our server. The server contained certain of your personal information, including your first and last name, address and Social Security number.

Upon becoming aware of the situation, the Firm promptly launched an internal investigation and retained a leading incident response and digital forensics firm to assist in our investigation. Although computer experts tell us that absolute security cannot be guaranteed in today’s world, we have taken additional measures and implemented enhanced protections to help better prevent another similar incident in the future.

Out of an abundance of caution, we are offering a complimentary one-year membership of Experian IdentityWorksSM Credit 3B. This product helps detect possible misuse of your personal information and provides you with identity protection services focused on immediate identification and resolution of identity theft. IdentityWorks Credit 3B is completely free to you and enrolling in this program will not hurt your credit score. For more information on identity theft prevention and IdentityWorks Credit 3B, including instructions on how to activate your complimentary one-year membership, please see the additional information provided in this letter.

We value the trust you place in the Firm to protect the privacy and security of your information, and we apologize for any inconvenience or concern that this incident may cause you. For further information and assistance, please call 1-844-727-0027 between 8:00 a.m. and 5:00 p.m., Eastern Time, Monday through Friday.

Sincerely,

David M. Goldenberg

Activating Your Complimentary Credit Monitoring

To help protect your identity, we are offering a complimentary one-year membership of Experian IdentityWorksSM Credit 3B. This product helps detect possible misuse of your personal information and provides you with superior identity protection support focused on immediate identification and resolution of identity theft.

Activate IdentityWorks Credit 3B Now in Three Easy Steps

- 1. ENROLL by: November 14, 2018** (Your code will not work after this date.)
- 2. VISIT the Experian IdentityWorks website** to enroll: <https://www.experianidworks.com/3bcredit>
- 3. PROVIDE the Activation Code:** [REDACTED] (**PLEASE NOTE THAT THE ACTIVATION CODE IS CASE SENSITIVE.**)

If you have questions about the product, need assistance with identity restoration or would like an alternative to enrolling in Experian IdentityWorks online, please contact Experian's customer care team at 877-288-8057. Be prepared to provide engagement number [REDACTED] as proof of eligibility for the identity restoration services by Experian.

ADDITIONAL DETAILS REGARDING YOUR 12-MONTH EXPERIAN IDENTITYWORKS CREDIT 3B MEMBERSHIP:

A credit card is **not** required for enrollment in Experian IdentityWorks Credit 3B.

You can contact Experian **immediately without needing to enroll in the product** regarding any fraud issues. Identity Restoration specialists are available to help you address credit and non-credit related fraud.

Once you enroll in Experian Identity Works, you will have access to the following additional features:

- **Experian credit report at signup:** See what information is associated with your credit file. Daily credit reports are available for online members only.*
- **Credit Monitoring:** Actively monitors Experian, Equifax and Transunion files for indicators of fraud.
- **Experian IdentityWorks ExtendCARE™:** You receive the same high level of Identity Restoration support even after your Experian IdentityWorks membership has expired.
- **\$1 Million Identity Theft Insurance**:** Provides coverage for certain costs and unauthorized electronic fund transfers.

Activate your membership today at <https://www.experianidworks.com/3bcredit> or call 877-288-8057 to register with the Activation Code listed above.

What you can do to protect your information: There are additional actions you can consider taking to reduce the chances of identity theft or fraud on your account(s). Please refer to www.ExperianIDWorks.com/restoration for this information. If you have any questions about IdentityWorks, need help understanding something on your credit report or suspect that an item on your credit report may be fraudulent, please contact Experian's customer care team at 877-288-8057.

* Offline members will be eligible to call for additional reports quarterly after enrolling. **Identity theft insurance is underwritten by insurance company subsidiaries or affiliates of AIG. The description herein is a summary and is intended for informational purposes only, and it does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions and exclusions of coverage. Coverage may not be available in all jurisdictions.

Additional Important Information

As a precautionary measure, we recommend that you remain vigilant to protect against potential fraud and/or identity theft by, among other things, reviewing your credit card account statements and credit reports closely. If you detect any suspicious activity on an account, you should promptly notify the financial institution or company with which the account is maintained. You should also promptly report any fraudulent activity or any suspected incidents of identity theft to proper law enforcement authorities, including the police and your state's attorney general, as well as the Federal Trade Commission ("FTC").

You may wish to review the tips provided by the FTC on fraud alerts, security/credit freezes and steps you can take to avoid identity theft. For more information and to contact the FTC, please visit www.ftc.gov/idtheft or call 1-877-ID-THEFT (1-877-438-4338). You may also contact the FTC at Federal Trade Commission, 600 Pennsylvania Avenue, NW, Washington, DC 20580.

Credit Reports: You may obtain a free copy of your credit report once every 12 months from each of the three national credit reporting agencies by visiting www.annualcreditreport.com, by calling toll-free 1-877-322-8228, or by completing an Annual Credit Report Request Form and mailing it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348. You can print a copy of the request form at www.annualcreditreport.com/cra/requestformfinal.pdf.

Alternatively, you may elect to purchase a copy of your credit report by contacting one of the three national credit reporting agencies. Contact information for the three national credit reporting agencies for the purpose of requesting a copy of your credit report or for general inquiries, including obtaining information about fraud alerts and placing a security freeze on your credit files, is as follows:

Equifax
1-800-349-9960
www.equifax.com
P.O. Box 105788
Atlanta, GA 30348

Experian
1-888-397-3742
www.experian.com
P.O. Box 9554
Allen, TX 75013

TransUnion
1-888-909-8872
www.transunion.com
P.O. Box 2000
Chester, PA 19022

Fraud Alerts: You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for at least ninety (90) days. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any new accounts in your name. To place a fraud alert on your credit report, contact any of the three national credit reporting agencies using the contact information listed above. Additional information is available at www.annualcreditreport.com.

Credit and Security Freezes: You may have the right to place a credit freeze, also known as a security freeze, on your credit file, so that no new credit can be opened in your name without the use of a PIN number that is issued to you when you initiate the freeze. A credit freeze is designed to prevent potential credit grantors from accessing your credit report without your consent. If you place a credit freeze, potential creditors and other third parties will not be able to get access to your credit report unless you temporarily lift the freeze. Therefore, using a credit freeze may delay your ability to obtain credit. In addition, you may incur fees to place, lift and/or remove a credit freeze. Credit freeze laws vary from state to state. The cost of placing, temporarily lifting and removing a credit freeze also varies by state, generally \$5 to \$20 per action at each credit reporting company. Unlike a fraud alert, you must separately place a credit freeze on your credit file at each credit reporting company. Since the instructions for how to establish a credit freeze differ from state to state, please contact the three major credit reporting companies as specified below to find out more information:

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348

Experian Security Freeze
P.O. Box 9554
Allen, TX 75013

TransUnion Security Freeze
Fraud Victim Assistance Department
P.O. Box 2000
Chester, PA 19022

You can obtain more information about fraud alerts and credit freezes by contacting the FTC or one of the national credit reporting agencies listed above.

If you do not have internet access but would like to learn more about how to place a security freeze on your credit report, contact the Vermont Attorney General's Office at 802-656-3183 (800-649-2424 toll free in Vermont only).

North Carolina Residents: North Carolina residents can obtain information about preventing identity theft from the North Carolina Attorney General's Office at:

North Carolina Attorney General's Office
9001 Mail Service Center
Raleigh, NC 27699-9001
(877) 566-7226